

[LB 1012]

OCTOBER 2012

Sub. Code: 3064

M.Sc (MEDICAL SOCIOLOGY) DEGREE EXAMINATION
SECOND YEAR

(For candidates admitted from 2007-2008 onwards)

PAPER VI – TOTAL QUALITY HEALTH CARE

Q.P. Code : 283064

Time : 3 hours
(180 Min)

Maximum : 100 marks

Answer ALL questions in the same order.

I. Elaborate on :

Pages Time Marks
(Max.)(Max.)(Max.)

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|---|----|----|----|
| 1. Enhancing the Indian health care system by practising standardization process. | 17 | 40 | 20 |
| 2. Discuss the problems in practising Quality Management Systems in Indian Society. | 17 | 40 | 20 |

II. Write Notes on:

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|---|---|----|---|
| 1. Elaborate on the Deming Cycle and its advantages. | 4 | 10 | 6 |
| 2. Compare the different accreditation mechanisms and the role these can play in enhancing health care performance. | 4 | 10 | 6 |
| 3. Practising quality assurance in ensuring better patient care – Discuss. | 4 | 10 | 6 |
| 4. Evaluate the Role of Statistical Process Control in measuring health care process. | 4 | 10 | 6 |
| 5. Role of effective leadership in Total Quality management. | 4 | 10 | 6 |
| 6. What six sigma methodology can bring to better health care management? | 4 | 10 | 6 |
| 7. Relevance of Bench marking in Total Quality Management of health care systems. | 4 | 10 | 6 |
| 8. Discuss the benefits of Clinical Audit in managing the health systems. | 4 | 10 | 6 |
| 9. How does cost benefit analysis relates to other evaluation tools. | 4 | 10 | 6 |
| 10. What is quality improvement model. | 4 | 10 | 6 |
