

[LF 1014]

OCTOBER 2014

Sub.Code :2036

**MBA (HOSPITAL & HEALTH MANAGEMENT) DEGREE EXAMINATION  
FIRST YEAR**

**(2011-2012 Batch onwards)**

**PAPER VI – ORGANIZATIONAL BEHAVIOUR**

*Q.P. Code: 432036*

**Time: Three hours**

**Maximum : 100 Marks**

**I. Elaborate on:**

**(2 x 20 = 40)**

1. Explain the Leadership theories.
2. Discuss the strategies for improving group decision making.

**II. Write notes on:**

**(10 x 6 = 60)**

1. Work stress
2. Biographical characteristics personality
3. Principles of learning
4. Scope of organizational behaviour
5. Managing creativity
6. Job attitudes
7. School of thoughts on organizational behaviour
8. Stages of personality
9. Process determinants of group behaviour
10. Transactional analysis

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