

[LF 1014]

OCTOBER 2014

Sub. Code :2042

**MBA (HOSPITAL & HEALTH MANAGEMENT) DEGREE EXAMINATION  
FIRST YEAR  
(2011-2012 Batch onwards)  
PAPER XII – HUMAN RESOURCES MANAGEMENT**

*Q.P. Code: 432042*

**Time: Three hours**

**Maximum : 100 Marks**

**I. Elaborate on:**

**(2 x 20 = 40)**

1. Explain the functions of Human Resource Management in detail.
2. Explain the various methods of training.

**II. Write notes on:**

**(10 x 6 = 60)**

1. Explain the role of HR manager.
2. Write a note on
  - a. Job enrichment
  - b. Job enlargement
3. Write about different between transfer and promotion.
4. Explain the source of recruitment.
5. What is mean by collective bargaining? What are its objectives?
6. How industrial disputes are settled?
7. Discuss - Payment of Wages act 1936.
8. Mention the benefits of E.S.I Act 1948.
9. Discuss – gratuity act 1972.
10. What causes accident in the industry and what is the role of top management in safety?

\*\*\*\*\*