B.Sc. MEDICAL RECORD SCIENCE

THIRD YEAR

PAPER II – HOSPITAL ORGANIZATION AND ADMINISTRATION MEDICAL ETHICS AND CONSUMER PROTECTION ACT

Q.P. Code: 801722

Time: Three Hours Maximum: 100 Marks

Answer all questions

I. Elaborate on: $(3 \times 10 = 30)$

- 1. Responsibilities of a Head of Department [HOD].
- 2. Hospital Pharmacy.
- 3. Materials Management Department.

II. Write notes on: $(8 \times 5 = 40)$

- 1. Leadership styles.
- 2. Planning.
- 3. Common problems of Medical Records Department.
- 4. Consumer Protection Act 1986.
- 5. Objectives of Nursing Service.
- 6. Outpatient Department [OPD].
- 7. Paramedical specialties.
- 8. Radiology Department.

III. Short answers on: $(10 \times 3 = 30)$

- 1. Motivation.
- 2. Problem solving.
- 3. Casualty [Emergency Department].
- 4. Advantages of performance appraisal.
- 5. Chief Executive Officer [CEO].
- 6. Super speciality service units.
- 7. Biomedical Engineering Department.
- 8. Human Resources Development Department.
- 9. Medical Audit.
- 10. Hospital Security department.
