

**THE TAMIL NADU DR. M.G.R. MEDICAL UNIVERSITY**

[BUMS 0323]

**MARCH 2023**  
**(OCTOBER 2022 EXAM SESSION)**

**Sub. Code: 1121**

**KAMIL-E-TIB-O-JARAHAT**  
**THIRD PROFESSIONAL B.U.M.S. DEGREE COURSE**  
**PAPER I – COMMUNICATION SKILLS**

*Q.P. CODE: 621121*

**(New Regulation)**

**Time : Three hours      Answer All Questions    Maximum : 100 marks**

**I. Answer the following questions in detail :                      (4 X 15 = 60)**

1. Explain the process of communication with diagram.
2. Discuss the characteristics of face to face communication.
3. Elucidate the eight primary elements of body language.
4. Elaborate the functions of an operating system.

**II. Answer the following questions in brief :                      (10X4 = 40)**

1. What is interpersonal communication?
2. Define the basis of communication.
3. List any four types of face to face communication.
4. What is the difference between dialogue and conversation?
5. Define Johari Window Model.
6. Name any four types of non-verbal communication.
7. What are the modern technologies available for developing communication skills?
8. Write the five steps to become an effective presenter.
9. What are the four basic characteristics of effective writing?
10. What is FAX?

\*\*\*\*\*