

**THE TAMIL NADU DR. M.G.R. MEDICAL UNIVERSITY**

[LR 1220]

**DECEMBER 2020  
(AUGUST 2020 EXAM SESSION)**

**Sub. Code: 2258**

**BACHELOR IN MEDICAL SOCIOLOGY  
THIRD YEAR – (Regulation from 2014-2015)  
PAPER III – MANAGEMENT PRINCIPLES AND HOSPITAL OPERATIONS  
Q.P. Code: 802258**

**Time: Three Hours**

**Answer ALL Questions**

**Maximum: 100 Marks**

**I. Elaborate on:**

**(3 x 10 = 30)**

1. Write about the various departments in a hospital and how each service helps in functioning of a hospital.
2. What are the steps in the process of planning? List the advantages of planning.
3. Explain the objectives and methods of performance appraisal.

**II. Write notes on:**

**(8 x 5 = 40)**

1. Explain about biomedical waste management
2. What is the role of CSSD in a hospital?
3. What are the types of coordination?
4. List the responsibilities of a supervisor
5. What are the skills of a manager?
6. Write about SWOT analysis
7. Explain about types of departmentation
8. What are the methods of training staff in an organization?

**III. Short answers on:**

**(10 x 3 = 30)**

1. What is job description?
2. Explain about promotion on the basis of merit
3. Who is a good leader?
4. List communication barriers
5. How are job applications screened for a job?
6. What is a matrix organizational structure?
7. List objectives of planning
8. Who is an entrepreneur?
9. What is on the job training?
10. Write about job mentoring

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