

[LN 1018]

OCTOBER 2018

Sub. Code: 5028

**MASTER OF HOSPITAL ADMINISTRATION EXAMS  
(Regulations for the candidates admitted from 2017-2018)**

**FIRST YEAR**

**PAPER VIII – HEALTHCARE HUMAN RESOURCES MANAGEMENT**

*Q.P. Code : 435028*

**Time : Three hours**

**Maximum : 100 Marks**

**I. Elaborate on:**

**(2 x 20 = 40)**

1. Discuss the various stages involved in the selection of candidates for jobs in an organization.
2. Discuss the requirements of sound incentive plan and state its advantages.

**II. Write notes on:**

**(10 x 6 = 60)**

1. Discuss the various functions of Human Resource management.
2. Explain the various steps involved in Human Resource Planning.
3. Explain in detail various sources of recruitment.
4. Explain the various on-the job training methods.
5. Discuss the various factors that determine the wage policy of an organization.
6. Explain the advantages of performance appraisal.
7. Enumerate the statutory provisions prohibiting strikes and lock-outs in a public utility service according to Industrial Dispute Act 1947.
8. Discuss the salient features of E.S.I. Act 1948.
9. Discuss the duties and liabilities of a registered trade union according to the Trade Union Act 1926.
10. How far is an employer liable for compensation to an employee injured by an accident arising out of and in the course of his employment according to Workmen Compensation Act 1923?

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