

[LP 1019]

OCTOBER 2019

Sub. Code: 3060

**M.Sc. MEDICAL SOCIOLOGY EXAMS
SECOND YEAR
PAPER II – HOSPITALS OPERATION & MANAGEMENT**

Q.P. Code: 283060

Time: Three hours

Maximum: 100 Marks

I. Elaborate on:

(2 x 20 = 40)

1. Evaluation of Medical Care Services in Hospital.
2. Define hospital. Bring out the classification and its role in hospitals.

II. Write notes on:

(10 x 6 = 60)

1. Describe on hospital administration and organization.
2. Discuss about the functions of management.
3. Explain briefly on hospital utilization statistics.
4. Elaborate on hospital security.
5. Write the functions of medical records department in the hospital.
6. Analyse the financial planning and management.
7. Write about the importance of housekeeping services in the hospital.
8. Discuss the organizational development and change movement.
9. Narrate the Out-patient services and emergency services in hospital.
10. Write short notes on:
 - a) Motivation and work performance.
 - b) Group dynamics.
 - c) Chaplaincy.
