

**THE TAMIL NADU DR. M.G.R. MEDICAL UNIVERSITY**

**[AHS 0921]**

**SEPTEMBER 2021  
(MAY 2021 EXAM SESSION)**

**Sub. Code: 5021**

**MASTER OF HOSPITAL ADMINISTRATION (AHS)  
FIRST YEAR (Admitted in 2017-2018)  
PAPER I – MANAGEMENT CONCEPTS AND ORGANIZATION BEHAVIOUR  
*Q.P. Code : 435021***

**Time : Three hours**

**Answer ALL Questions**

**Maximum : 100 Marks**

**I. Elaborate on:**

**(2 x 20 = 40)**

1. Explain the Organizational Theories.
2. Scope historical development of organizational behavior.

**II. Write notes on:**

**(10 x 6 = 60)**

1. Relate personality theories to an organisation.
2. What are the strategies for resolving a conflict?
3. Differentiate Attitude from Values. Explain with illustrations.
4. Determine Group Behaviour
5. Explain the Personality Theory.
6. Job Satisfaction
7. Job Attitude
8. Traditional and Modern view of conflict
9. Resistance Change
10. Barriers of Rational Choice.

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