



ACHSM

Australasian College of
Health Service Management

Better leadership. Healthier communities.

HCL CON 2018



***REPORT OF THE INTERNATIONAL CONFERENCE ON
HEALTH CARE LEADERSHIP DEVELOPMENT AND TRAINING (HCL CON-2018)***

***Date: 05-09.2018, Wednesday
Venue: Silver Jubilee Auditorium, TNMGRU***

ORGANIZED BY
THE TAMIL NADU Dr.M.G.R.MEDICAL UNIVERSITY, CHENNAI
&
AUSTRALASIAN COLLEGE OF HEALTH SERVICE MANAGEMENT, AUSTRALIA

BACKGROUND OF THE LEADERSHIP CONFERENCE

The conference is an innovative initiative and it was the brainchild of the Honourable Vice-Chancellor of The TamilNadu Dr M.G.R. Medical University Prof.Dr.S.Geethalakshmi,M.D.,Ph.D., with the main objective to

“BUILD SKILLS TO FACILITATE HIGH PERFORMANCE EFFECTIVE PROFESSIONALS IN HEALTH AND HOSPITAL SYSTEM”.

Leadership has been described as the behavior of an individual when directing the activities of a group toward a shared goal. The key aspects of the healthcare leadership role involves influencing group activities and coping with associated improvements in patient care or organizational outcomes. Leaders may be identified by high output and good performance in both quantitative and qualitative terms of the team which they lead. The morale of the team led is of a high level with a commitment to achievement of goals, both personal and organizational which are correspond, and a high level of motivation. The Conference will feature invited talks, keynote address from wide range of medical/paramedical leaders from various medical institutes and hospitals.

. *“It is the art of getting other people to follow you and to willingly do things that you want them to do.”*

BENEFICIARIES

Totally 345 audience were Deans, Vice-Principals, Medical Superintendent, Deputy Superintendent, Associate Professors, Senior Assistant Professors of Affiliated Institutions, Staffs belonging to Health administration and management, Indian Medical Association and Private Practitioners and also PG students of Medical, Dental, AYUSH, AHS, Nursing, Physiotherapy gained experience out of this conference. Among them 290 were from 41 different institutions as mentioned below:

S. No	Name Of The College
1	E.S.College Of Nursing
2	Esic Medical College
3	Govt College Of Nursing, Salem
4	Govt.Stanley Hospital
5	Govt Kilpauk Medical college
6	Jaya College Of Pharmacy
7	Kanyakumari Medical College
8	Karpaga Vinayaga Con
9	Karpaga Vinayaga Ims
10	Kauvery Hospital
11	Madha Dental College And Hospital
12	Madras Medical College
13	Madurai Apollo Con
14	Mahatma Gandhi Medical College, Pondicherry

S. No	Name Of The College
15	National Institute Of Siddha
16	Nandha College Of Pharmacy
17	Omayal Aachi Con
18	Pauls Con
19	Periyar College Of Pharmacy
20	PGP College Of Pharmaceutical Science & Research Institute, Namakkal
21	PSG College Of Pharmacy
22	PSG IMSR
23	Rajalakshmi College Of Nursing
24	RVS College Of Nursing
25	Sacred Heart Nursing College
26	Sankara Nethralaya
27	Saradha Krishna Homoeopathic Medical College
28	Shenbagha College Of Nursing
29	Sparrc Institute
30	Sri Balaji Hospital
31	Sri Durga Surgical Clinic And Research Centre
32	Sri Lakshmi Narayana Ims
33	Sridevi College Of Nursing
34	Sripms, Coimbatore
35	Srm Medical College
36	Srmc, Porur
37	Tagore Medical College
38	The Tips Global Institute Of Health Care And Entrepreneurship
39	Velammal College Of Nursing
40	Velumailu Siddha Medical College
41	Vivekananda College Of Nursing

Program Agenda

Time	Topic	Speaker/ Facilitator
09.00 – 09.15 AM	Welcome Address	Dr.T.Balasubramanian, MS., DLO., Registrar, TNMGRMU ,Chennai
09.15 – 09.30 AM	Vision, Mission and Policies for South Asian Centre for Health Service Management and connection with the ACHSM – the value proposition for being a member of the SACHSM/ACHSM	Prof.N.Fong National President, ACHSM, Australia Prof.Dr. S. Geethalakshmi, MD., PhD Vice-Chancellor, TNMGRMU, Chennai
09.30 – 09.50 AM	The current challenges of Healthcare management globally	Prof.Dr. S. Geethalakshmi, MD., PhD Prof.N.Fong, National President, ACHSM
09.50 - 10.10 AM	The current challenges of Healthcare management Indian context	Dr.T.Balasubramanian, MS., DLO., Registrar, TNMGRMU ,Chennai
10.10 – 10.30 AM	The critical importance of leadership in healthcare – Why do we need to invest in developing leadership in healthcare?	PANEL DISCUSSION Chair: Dr.PonnambalaNamasivayam, Dean, Stanley Medical College Panel Members: Prof.Dr. S. Geethalakshmi, MD., PhD Dr K Kolandaswamy, Director, DPH &PM; Dr.Edwin Joe, Director, DME Prof. John Rasa, ACHSM Dr.Jayanthi, Dean, Madras Medical College Dr.R.Ravi Shankar, Deepam Hospitals Dr.Shanthi Malar, Dean, VMC
11.00 – 11.45 AM	Inauguration of South Asian Centre for Health Service Management (SACHSM)	
11.45 – 12.15 PM	Patient safety and quality in healthcare in Indian context –How is it measured up? What needs to improve? The need for champions for patient safety and quality	Dr.Nalla G Palaniswamy, Chairman, KMCH ,Coimbatore
12.15 – 12.45 PM	Safety and Quality priorities from the Australian Perspective	Prof.John Rasa, Chief examiner (International), ACHSM
01.30 -02.45 PM	Leadership for innovation in Health Care & focusing on the disruption of digital innovation occurring in all healthcare systems	Prof.N.Fong National President, ACHSM
02.45- 03.15 PM	The Art of Mentoring – how does this contribute to leadership development?	Prof. John Rasa, Chief examiner (International), ACHSM
03.15 – 03.45 PM	Conflict Resolution in managing healthcare services (Human Resource Management)	Dr.T. Selvavinayagam MD Director, ICM, Madras Medical College
04.00 –04.45 PM	What can India & Australia learn from each other in Health Care Management	PANEL DISCUSSION Chair: Dr.Jayalal, IMA President Panel Members: Dr.Russel F D'souza, Head, Bioethics, UNESCO Dr.Emmanuel, Global Hospitals Dr.Vasantha Mani, Dean, KilpaukMed College Dr.NarayanaBabu,Dean,OMC Prof.N.Fong, ACHSM
04.45-05.00 PM	India & Australia learn from each other in Health Care Management	Dr.S. Asokan, Director, GEM Hospital









Poster Presentation

The Organizing committee for this mega event invited the delegates to submit abstracts for poster presentations on the following themes:

- 1. Enhancing leadership and management skills in Health Care*
- 2. Leading innovation and Quality improvement in Patient Care*
- 3. Understanding leadership through Health Research*
- 4. Key leadership competencies for delivering Quality Health Care*
- 5. Human Resource Management in Health Administration*
- 6. Conflicts in Health Care Management*

Totally 34 posters received and the scientific committee approved all the abstracts

since all of those were novel and innovative. Also the Prizes were given for the best presentations.

S.No	Name Of Presenter	Name Of The College	Title
1	Sree T.Sucharitha Balaji Arumugam Suganya E	Tagore Medical College FIRST PRIZE	Medical Leadership: Interns' Perception On Leadership Skills-A Qualitative Study From Chennai
2	Swati Jayant Pawar Sameera Mahamud Jahagirdar	Mahatma Gandhi Medical College, Pondi SECOND PRIZE	The Transgender Care Protocol At Mahatma Gandhi Medical College And Research Institute, Pondicherry, Quality Rendered
3	Suresh Balan k Gopal M	Kanyakumari Medical College SECOND PRIZE	Projected Benefit Of "Establishment Of Preventive Clinic" In Terms Of Reduction In Daly Lost And Cost To Benefit Gained
4	Sumithra .S Radha .C Vijitha .N	Karpaga Vinayaga CON THIRD PRIZE	Enhancing Leadership And Management Skills In Health Care
5	Suvetha.C, Lavanya.M Valarmathi.S	TNMGRMU THIRD PRIZE	Training Scarf Among Health Workers Makes Care HRM In Hospital Administration
6	Anitha Hamsavardhini.S Arumugam ,P Geethalakshmi. S	TNMGRMU	Importance Of Training The Blood Bank Personnel In Transfusion Medicine – Towards Health Care System
7	SHEILA JOHN Sangeetha Srinivasan Keerthi Ram Mohanasankar Sivaprakasam	Sankara Nethralaya	Validation Of Computer-Aided Diagnosis Of Diabetic Retinopathy From Retinal Photographs Of Diabetic Patients From Tele-Camps
8	R.Myvizhi H.Lakshmi Devi	Govt Con,Salem	Leading Innovation And Quality Improvement In Patient Care
9	Vijipriya.S.K Rathi.R.K	Velammal Con	Key Leadership Competencies For Delivering Quality Health Care
10	Nancy Jeyaseeli.I, Kulanthai Therese.J,	Velammal Con	Enhancing Leadership And Management Skills In Health Care
11	Anandhi Sathya Kumar Renganathan Sridhar	Kauvery Hospital	Assess The Effectiveness Of A Presence Device In Promoting The Position Of The Patients To Prevent Hapu's
12	A.Kalidass R.V.S.Surendran	Devaki Multispeciality Hospital	Human Resource Management In Health Administration
13	R.Myvizhi	Govt Con,Salem	Key Leadership Competencies For Delivering Quality Health Care
14	G. Jayalakshmi R. Vijayakumar V. Abarna, C. Naveen Kumar4	Sri Lakshmi Narayana IMS	Leading Innovation And Quality Improvement In Patients Care

S.No	Name of Presenter	College	Title
15	Ganesh S. Anusuya Balaji Arumugam Sree T. Sucharitha Karthik R.C KRS Sivapriya Ezhilvanan .M	Tagore Medical college	Evaluation of Research Skills by Focussed Group Discussion among Interns
16	Renuka Vidyashankar K. Mahesh Kumar	Kauvery Hospital	Evaluation of Research Skills by Focussed Group Discussion among Interns
17	Swati Jayant Pawar Hemanth Kumar V.R Sameera Mahamud Jahagirdar	Mahatma Gandhi Medical College,Pondicherry	CODE BLUE Alert, possible without Pagers and Public Announcement systems!?"
18	. K. Mary Ramola Adhilakshmi	Govt.KMC	Are we empowered with key leadership competencies for delivering quality health care services?
19	Jayaramachandran S Swati Jayant Pawar Seetharaman N	Mahatma Gandhi Medical College, Pondicherry	Measures to improve satisfaction of patients with the pharmacy services in a tertiary care hospital of Puducherry
20	Balaji Arumugam Sivapriya. K.R.S Sree T. Sucharita Ganesh. S. A	Tagore Medical college	ADDRESSING THE KEY COMPETENCIES FOR DELIVERING QUALITY HEALTH CARE
21	N Jaya S Anbuselvi	Govt con,salem	Enhancing Leadership and Management Skills in Healthcare
22	Chithravel.V Rekha.B	PGP CON	Human Resource Management (HRM) in Health Administration
23	M.vanichitra devi. Mahibalan. C* Nemesha Chelvanayagam	karpaga vinayaga CON	Conflicts In Health Care Management
24	R.Uma Maheswari V. Murugappan	Kauvery Hospital	What is the role of Human resources department in this sector?
25	Mercian Christy.E Poojaa Shri. A	The Tipsglobal Institute- Coimbatore	Enhancing Leadership And Management Skills In Low And Middle Income Countries

S.No	Name of Presenter	College	Title
26	PriyaDharshini. R Deva Malika MS	SPARRC institute,	Effective Approach-Avoiding Conflicts In Health Care Management
27	B.V.Adkoli Pawar SJ	Mahatma Gandhi Medical College,Pondi	Conflict Management Strategies – Implications for Health Professionals
28	Anandraj Vaithy	Mahatma Gandhi Medical College,Pondi	Does Leadership Effectiveness correlates with styles in healthcare Diagnostic Laboratory
29	Senthamizhselvi.R Valarmathi. S Srinivas G	TNMGRMU	Transformation is the key Mantra for enhancing leadership in Healthcare
30	Vennila Anand Valarmathi.s Srinivas G	TNMGRMU	Common conflicts and its resolution in dental healthcare centre in Chennai
31	Yoga Priya.A Kalpana .S , Srinivas .G	TNMGRMU	Role of Leadrship in promoting Health care Reasearch
32	Lakshmi.M, Raja jammen K , Srinivas G	TNMGRMU	Ideal innovatona for improvement of patient care
33	Suganthan R Abdul sadhiq Valaramthi S Joseph Maria Adaikalam Srinivas .G	TNMGRMU	CONFLICTS IN HEALTH CARE MANAGEMENT
34	Prabhu P , Palanisamy T Kalpana. S	TNMGRMU	Leadership model in Healthcare





PARTICIPANTS FEED BACK

- Dr Geethalakshmi. S, VC and her team were very good in Planning, organizing and successfully executing this International Conference on "Healthcare Leadership Development and Training".
- An event that was as delightful and one of kind as it was, it gave us an opportunity to witness and learn from the talks by eminent leaders in healthcare.
- Participants felt that they were enlightened by the talks on Patient Safety by Prof. Palaniswamy and Prof. John Rasa, which is one of the most important issues in implementing quality standards.
- The talk on The Art of Mentoring by Prof. Rasa was Impressive

ORGANISING COMMITTEE

Chief Patron :Prof. Dr. S. Geethalakshmi, M.D.,Ph.D.,Vice Chancellor

Patron :Prof. Dr. T. Balasubramanian, M.S., D.L.O., Registrar

Organising Secretary :Dr. G. Srinivas M.D.,Professor and Head,
Department of Epidemiology (DoE)

Members:

Dr S. Mini Jacob, MD., Prof. & HOD- Dept. of Experimental Medicine
Dr. N. Kabilan, M.D.(Siddha), Prof. & HOD-Department of Siddha
Dr.K. Sivasangeetha, MD., Asso. Prof.- Dept. of Experimental Medicine
Dr. S. Hamsavardhini, M.D.,-Assist. Prof- Dept of Transfusion Medicine
Mrs.Shanthi -University Co-ordinator
Dr. Joseph Maria Adaikalam M.D., M.Sc(Epid)-Assist. Prof. DoE
Dr. S. Kalpana Ph.D, Research Officer, DoE
Dr. S. Valarmathi Ph.D , Research Officer(Statistics), DoE
Dr. K. Mary Susha, Ph.D, Research Officer, DEM
Dr. D. Anitha Ph.D, Research Officer, DEM
Mr. P.Ponnusamy , Technician,DoE
Mr.D. RajKumar , Technician,DoE
Mrs. A. Geetha , Assistant Section Officer,DoE