

August - 2009

[KV 868]

Sub. Code: 4918

**BACHELOR OF MEDICAL RECORD SCIENCE DEGREE EXAMINATION**

(For candidates admitted from 2006-07 onwards)

**Second Year**

**Paper III – HOSPITAL ORGANISATION & ADMINISTRATION MEDICAL  
ETHICS AND CONSUMER PROTECTION ACT**

*Q.P. Code : 704918*

**Time : Three hours**

**Maximum : 100 marks**

**Answer Section A & B in a separate Answer Book**

**SECTION A**

**HOSPITAL ORGANISATION & ADMINISTRATION**

**I. Essays:**

1. Highlight the significance of medical records department in the hospital administration. (20)
2. Enlist the needs and importance of non-medical- patient services in a hospital. (15)

**II. Write short notes on:**

(4x5=20)

1. Working in teams.
2. Ward Management.
3. Biomedical Engineering.
4. Computerized systems and intranet.

**III. Short answer questions:**

(5x2=10)

1. Key administrators and their functions.
2. Types of doctors.
3. Roles and responsibilities of a HOD.
4. Need for internal transfers.
5. Laundry services for patients.

**SECTION B**

**MEDICAL ETHICS AND CONSUMER PROTECTION ACT**

**I. Essay:**

1. What is meant by medical negligence? Explain the various types of negligence with few examples. Please discuss about various ways and means to defend medical negligence before the court of law. (15)

**II. Write short notes on:**

(2x5=10)

1. Please explain about various types of tribunals set up under the provisions of consumer protection act 1986 and their functions and jurisdiction for disposing consumer disputes.
2. Discuss about the importance of the case 'V.P. Shanta Vs Indian Medical Association of India'. What are the legal consequences of this case?

**III. Short answer questions:**

(5x2=10)

1. Vicarious liability.
2. Consent form.
3. Bolam test.
4. Doctrine of Estoppel.
5. Egg-shell skull doctrine.

\*\*\*\*\*

August 2011

[KZ 0811]

Sub. Code: 4918

**BACHELOR OF MEDICAL RECORD SCIENCE (B.M.R.SC.,)**  
**SECOND YEAR**  
**PAPER III – HOSPITAL ORGANISATION AND MANAGEMENT MEDICAL**  
**ETHICS AND CONSUMER PROTECTION ACT**  
**Q.P. Code : 704918**

**Time : Three hours**

**Maximum : 100 marks**

**Answer ALL Questions**

**SECTION A**

**HOSPITAL ORGANISATION AND MANAGEMENT**

**I. Elaborate on :** (2 x 10 = 20)

1. Narrate your understanding of hospital administration vis-à-vis the medical records department in a large teaching health care institution.
2. Describe the principles of organizational management in a health care institution.

**II. Write notes on :** (4 x 5 = 20)

1. Applications of intranet in communicating with in a hospital system.
2. Leadership and its styles.
3. What are the objectives of nursing services in a hospital?
4. Change management.

**III. Short Answers on :** (5 x 2 = 10)

1. How does a reception desk create a impression about a hospital?
2. Why is medical audit essential for a hospital?
3. Disaster preparedness is a need of the hour. How?
4. Steps from recruitment to appointment.
5. Types of health services and hospitals.

**SECTION B**

**MEDICAL ETHICS AND CONSUMER PROTECTION ACT**

**I. Elaborate on :** (2 x 10 = 20)

1. Elaborate the Law of contract.
2. Process of consents.

**II. Write notes on :** (4 x 5 = 20)

1. National consumer disputes redressal commission.
2. Clinical trials.
3. Contributory Negligence.
4. Quantum of compensation.

**III. Short Answers on :** (5 x 2 = 10)

1. High court and Supreme Court.
2. Transplantation of Human organs act.
3. Onus of proof.
4. Defects in obtaining consent.
5. Jurisdiction of various forums constituted under Consumer Protection Act 1986.

\*\*\*\*\*

[LB 0212]

AUGUST 2012

Sub. Code: 4918

**BACHELOR OF MEDICAL RECORD SCIENCE**

(Candidates admitted from 2006-2007 onwards)

**SECOND YEAR**

**Paper III- HOSPITAL ORGANIZATION, MANAGEMENT  
MEDICAL ETHICS AND CONSUMER PROTECTION ACT**

**Q.P. Code : 704918**

**Time : Three hours**

**Maximum : 100 marks**

**(180 Mins) Answer ALL questions in the same order.**

**I. Elaborate on:**

**Pages Time Marks  
(Max.)(Max.)(Max.)**

- |                                                                                                |   |    |    |
|------------------------------------------------------------------------------------------------|---|----|----|
| 1. What is Human Resource Management and how does it relates to the management process.        | 7 | 20 | 10 |
| 2. Legal aspects in the disposal of biomedical waste & explain India laws on biomedical waste. | 7 | 20 | 10 |
| 3. The Workmen's compensation Act, 1923.                                                       | 7 | 20 | 10 |

**II. Write notes on:**

- |                                     |   |    |   |
|-------------------------------------|---|----|---|
| 1. Privity of Contract.             | 4 | 10 | 5 |
| 2. Corporate Social Responsibility. | 4 | 10 | 5 |
| 3. Types of Hospitals.              | 4 | 10 | 5 |
| 4. Inquest.                         | 4 | 10 | 5 |
| 5. Hospital Information Services.   | 4 | 10 | 5 |
| 6. Kinds of Consent                 | 4 | 10 | 5 |
| 7. Ward Management.                 | 4 | 10 | 5 |
| 8. Kinds of negligences.            | 4 | 10 | 5 |

**III. Short notes on:**

- |                            |   |   |   |
|----------------------------|---|---|---|
| 1. Manpower planning.      | 2 | 4 | 3 |
| 2. 360 degree feedback.    | 2 | 4 | 3 |
| 3. Pharmacy.               | 2 | 4 | 3 |
| 4. Organizational Culture. | 2 | 4 | 3 |
| 5. Vision.                 | 2 | 4 | 3 |
| 6. Examination-in-chief.   | 2 | 4 | 3 |
| 7. Medical Ethics.         | 2 | 4 | 3 |
| 8. Layoff.                 | 2 | 4 | 3 |
| 9. Law of Tort.            | 2 | 4 | 3 |
| 10. Malfeasance.           | 2 | 4 | 3 |

\*\*\*\*\*

[LC 0212]

FEBRUARY 2013

Sub. Code: 4918

**BACHELOR OF MEDICAL RECORD SCIENCE**

**(Candidates admitted from 2006-2007 onwards)**

**SECOND YEAR**

**Paper III- HOSPITAL ORGANIZATION, MANAGEMENT  
MEDICAL ETHICS AND CONSUMER PROTECTION ACT**

**Q.P. Code : 704918**

**Time : Three hours**

**Maximum : 100 marks**

**Answer ALL questions.**

**I. Elaborate on:**

**(3 x 10 = 30)**

- 1) List some of the General Service departments and explain its functions.
- 2) Welfare measures for the employees of a hospital
- 3) What are the principles and types of Contract followed in India? How far it is applicable in respect of Doctor-Patient professional relationship?

**II. Write notes on:**

**(8 x 5 = 40)**

- 1) Law of tort
- 2) Various types of consent
- 3) Various types of negligence
- 4) Vicarious Liability
- 5) Different types of performance appraisals
- 6) Difference between Human Resource Management and Human Resource Development.
- 7) Functions of Public Relations
- 8) Types of Nurses

**III. Short notes on:**

**(10 x 3 = 30)**

- 1) List some of the incentives/rewards given to motivate staff
- 2) Prosthetics & Orthotics
- 3) Organizational Structure
- 4) CSSD
- 5) Leadership
- 6) Examination-in-chief
- 7) Layoff
- 8) Bolam Test
- 9) Euthanasia
- 10) Collective Bargaining

\*\*\*\*\*